

(4) In the Event of an Emergency

1) Theft, Violence or Assault

In the event of theft of your personal belongings, or injury inflicted upon you by another individual off campus, call 110. In case of loss or theft of your belongings, go to the nearest police station and submit a robbery report or a lost article report.

Note: If you lose your passport, report it to the local police immediately, obtain a copy of the lost item or theft report and contact the nearest embassy or consulate.

If you lose your residence card, you must request for the reissuance of a new card at your local regional immigration bureau. In such cases, a “Notice of Lost Item Notification” or “Certificate of Theft Notification” issued by the police station is required.

Once the emergency situation is taken care of, please report to the International Center, administrative office of your college/graduate school, and the Office of Student Affairs.

Theft has also been on the rise within the school. It only takes a moment for a thief to steal your personal belongings. It is your sole responsibility to protect all of your personal belongings, even on campus. Please keep your valuables with you at all times. Be sure to use a lock for your bicycle as the number of bicycle thefts on campus is on the rise. If you are the victim of theft on campus, please report to the International Center, administrative office of your college/graduate school or the Office of Student Affairs.

2) Serious Illness or Injury

In the event of a sudden illness or injury, call 119. If you are unable to call 119, ask someone nearby to call for you, and an ambulance will come to take you to the hospital. Once the emergency situation is taken care of, please contact the International Center, administrative office of your college/graduate school, and Office of Student Affairs. There are operators who can speak Japanese, English, Chinese, Korean, Spanish and Portuguese.

3) Traffic Accidents

Be very aware of your surroundings while commuting and in your everyday life to prevent traffic accidents. Those who are found to be at fault for an accident may not be able to continue their studies. Be sure to purchase adequate insurance.

1. Receiving Treatment

If someone is seriously hurt in a traffic accident, call 119 to receive emergency attention. Whether or not you think you are injured, you are recommended to go to a hospital and receive treatment. In some cases, the pain from an injury such as whiplash can increase as time goes on and permanent damage may occur. There are operators who can speak Japanese, English, Chinese, Korean, Spanish and Portuguese.

2. Reporting to the Police and Filing an Accident Report.

- a) Make a note of the address, name, and phone number of the other party involved in the accident.
- b) Call 110 and request the presence of a police officer.

The police will come to investigate, file a report, and use this report as an important document to help decide who is at fault.

3. Medical Fees and Compensation Negotiation

After injuries are treated, both parties involved in the accident start the negotiations on medical fees and compensation for damage. As such negotiations can often be very complicated, it is best to consult with a Japanese person whom you can trust, or contact the International Center, administrative office of your college/graduate school, or the Office of Student Affairs. Also, please have a full understanding of what insurance you are covered by (study abroad insurance, personal liability insurance, medical-care insurance, etc.).

Local governments also offer traffic accident consultation centers as listed below:

Place	Telephone
Kyoto City Consumer Affairs Center (Traffic Accident Consultation)	075-256-2140
Kyoto Prefecture Traffic Accident Consultation Center	075-414-4274
Shiga Prefecture Traffic Accident Consultation Center	077-528-3425
Ibaraki City Consultation Center	072-620-1603

4) Natural Disasters

In the event of a natural disaster such as an earthquake, typhoon, flood, or fire, you must be prepared to protect yourself. In such an event, it is best that you stay calm and be aware of your surroundings and be very cautious when moving around. Please refer to the Disaster Preparedness Handbook.

In the event that you are directly affected by a disaster, it may be possible to receive JASSO Support Funding. JASSO Support Funding is emergency funding for the purpose of providing support to students whose accommodation has sustained significant damage (destruction of half or greater of the structure) as a result of a natural disaster etc., and who, as a consequence, have suffered disruption to their academic lives. The system seeks to support students in reclaiming their student lives so that they may resume their education without further delay. The planned funding amount is 100,000 JPY (repayment unnecessary). Applications are accepted at the Office of Student Affairs.

5) Medical Facilities

1. Healthcare Providers Near Campus

To learn more about the healthcare providers near Ritsumeikan University, please access the following URL. (Japanese only)

<http://www.ritsumeai.ac.jp/health/assets/file/kicszcbkcoic.pdf>



2. Hospitals that Provide Assistance in Foreign Languages

a) Kyoto Prefecture

- Kyoto Health Care Yoroze Net

<http://www.mfis.pref.kyoto.lg.jp/ap/qq/men/pwtpmenult01.aspx>



b) Shiga Prefecture

- Shiga Prefecture Medical Information website

<https://www.shiga.iryō-navi.jp/qqport/kenmintop/>



c) Osaka Prefecture

- Osaka Medical Facilities Information System

<http://www.mfis.pref.osaka.jp/apqq/qq/men/pwtpmenult01.aspx>



The following information center can provide information on hospitals with foreign language speaking staff.

- AMDA International Medical Information Center: 03-6233-9266

<https://www.amdamedicalcenter.com/>



3. Interpreters for Medical Services

Some hospitals in the Kyoto and Shiga area are able to reserve interpreters to assist foreigners who are not native speakers of Japanese to receive medical services. This system is free of charge, but reservations are required.

Please refer to the website below for information on applicable hospitals and languages:

Center for Multicultural Society Kyoto: <http://www.tabunkakyoito.org>



In addition, you may also consult the above AMDA International Medical Information Center.

4. Emergency Hospitals/Medical Clinics Open on Holidays:

If you are ill or injured when other hospitals/clinics are closed, please use the emergency facilities below:

a) Kyoto Prefecture

Name	Address/Telephone	Specialty
Kyoto City Emergency Clinic/Hospital	Higashi Toganocho Nishinokyo, Nakagyo-ku, Kyoto City Kyoto Medical Association Hall 1F TEL: 075-354-6021	- Internal Medicine - Ophthalmology - Nose/Ear/Throat Care

b) Shiga Prefecture

Name	Address/Telephone	Specialty
Konan Large Area Emergency Clinic/Hospital	In front of Saiseikai Shigaken Hospital TEL: 077-551-1599	- Internal Medicine

c) Osaka Prefecture

Name	Address/Telephone	Specialty
Ibaraki City Hoken Iryo Center Emergency Clinic/Hospital	Kasuga, Ibaraki City Ibaraki City Hoken Iryo Center TEL: 072-625-7799	- Internal Medicine - Dental

<Note>

- If you cannot speak Japanese, please use an interpreter when going to a hospital or clinic.
- Consultation times vary depending on the medical specialty. Please check the consultation time on the website or elsewhere before you go to the hospital.
- There are other emergency hospitals and clinics besides the hospitals and clinics listed here. Please look for them online.

As some websites are not up-to-date, please call the hospital or clinic before you go.

5. Other health information

Please refer to the Medical Service Center website and the Health Handbook.

English: <http://en.ritsumei.ac.jp/health/>

Homepage > Publications and Application Forms > Health Handbook

